

Anchor Network Service, Inc.

# WHO WE ARE

■ Capital: 43.8 million yen

**■** CEO: Takashi Ikari

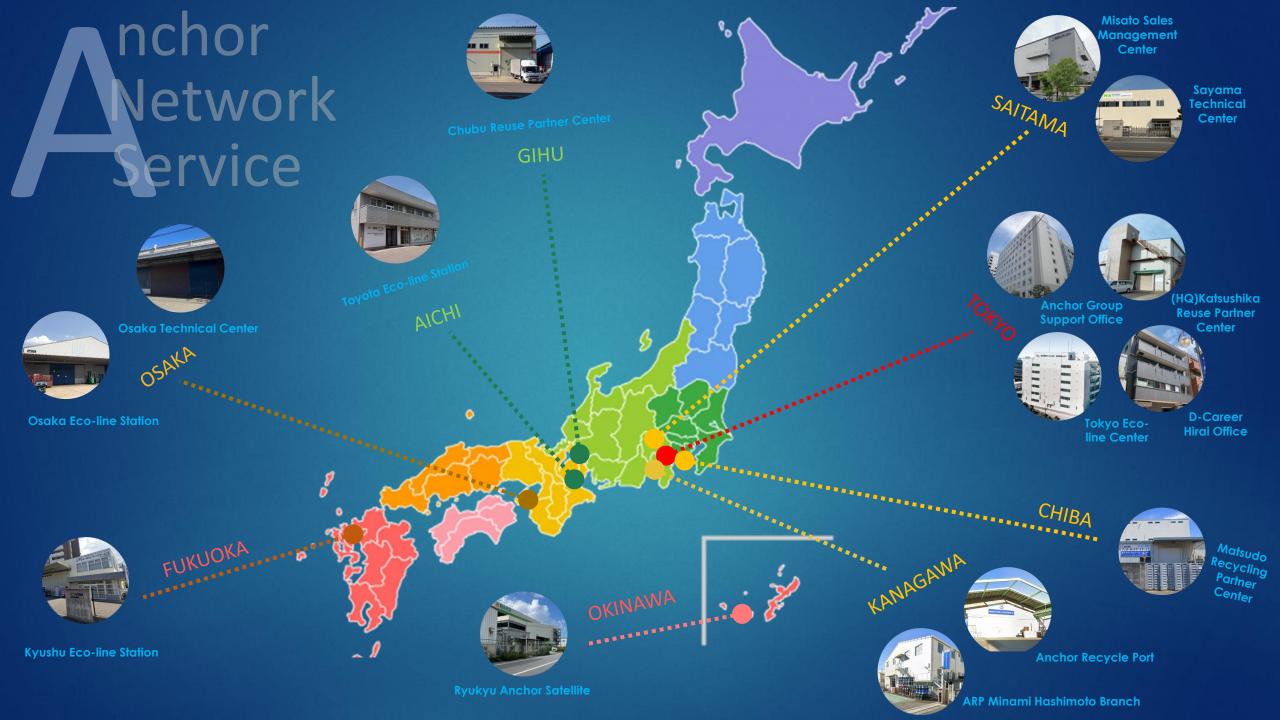
■ Head office: 3-9-15 Shinjuku, Katsushika, Tokyo

■ Main business: Used PCs, electronic equipment, collection and sales

■ Number of employees: 206 (as of June 30, 2024)

■ Group company: Anchor Recycle Port Co., Ltd.

- Anchor Established in 1993, is an IT Asset Disposition (ITAD) provider, delivering an end-to-end service that covers the entire IT lifecycle.
- From our secure locations in Tokyo, Osaka, Kitakyushu and Okinawa, we can help you meet stringent compliance requirements, ESG goals and costeffectively manage your ITAD program across Japan. Our services and solutions include Data wiping, Refurbishment and Resale of devices, and Onsite destruction service.



# **Our Reuse and Recycling Process**



**End Clients** 



**Partners** 



**Anchor** 



We scrap or resale the items against client's request

End Clients all over Japan request to our Partner

Global Partners sort the request and send it to us

We provide services

- Collection
- Inspection
- Data wiping or Destruction
- Reporting



Resale

Material recycling



# Our services

This is not just a service that collects unwanted waste or buys it at a high price. It is a secure, one-stop service that handles everything from collecting equipment to inspecting it, erasing data, and creating reports

Reducing the disposal costs of unwanted equipment and secure a new source of funds.



#### Collection

We receive orders from our partners and set up collection date with client then send pick-up team to the site and collect IT assets checking if the model/ qty match to the original list.



## Data disposal

We perform Data eradication on all Data media, simultaneously check and test the condition of the assets.
We also peel off stickers attached by previous owner during this process.



Recycling

when recycling a computer, every screw is removed by hand, and the device is disassembled into its individual components. This is a time-consuming and laborintensive process, but by carefully disassembling and sorting the components, we are able to achieve a high recycling rate of 98%.



Resale

We aim to provide services with client at fair prices and fair profits. Even for items that other companies cannot price, we have the appropriate recycling technology and can sell it to where there is demand, so we are able to return a fair profit to our customers.

# Why Choose Us?



# All processes are completed in-house

We have "solid technology based on 30 years of experience and accumulated know-how" and "unique sales channels."

Even for items that other companies cannot price, we have the appropriate regeneration technology and can sell to channels where there is demand, so we are able to return a fair profit to our customers.



## Strong security

Under the supervision of Secom, Anchor has created an environment where data can always be safely erased from the information devices entrusted to its care, to ensure that there are no information leaks or security gaps.

Each floor is assigned to a different team, and security is set up so that no one can enter other floors except for the designated team. This limits the number of people involved and minimizes the risk of information leaks.



### Onsite service

We provide various of the onsite services.

- 1. Un-racking servers
- 2. Removing the rack or entire rack
- 3. Cables remove etc.
- Serial numbers of the server itself as well as each HDD are included in the report
- Safely work performed by knowledgeable staff
- Supporting various device such as storage, switches, UPS etc.

# Proper provision of services

We have acquired various certifications (intermediate treatment of industrial waste, etc.) necessary to fully carry out our services, as well as various management systems (various ISOs, R2, etc.), and have been highly evaluated by third-party organizations for a long time.



ISO 9001 Quality Management



ISO27001 Information Security



ISO 14001 Environmental Management





ISO45001 Occupational safety





We are the first company in Japan to receive R2 certification.

Received in 2016, by now only 14 companies received R2 in Japan

Items that require careful processing (representative of focus materials)



**Batteries & other devices** 



PCB



**Old CRT monitor** 



We strive to ensure transparency in our transactions, maintain high technical capabilities and integrity, and conduct our business without violating societal rules. Our founder, who entered the used goods industry in the 1990s, was adamant that "those who master compliance will master the used goods industry." However, at the time of our founding in 1993, few companies in the industry shared this philosophy, and "compliance"

management" was a completely unknown concept to us. Over time, we have moved from an era of "mass production and mass consumption" to an era of "reuse and recycling," and then to an era of the "circular economy," characterized by the continuous use of resources as exemplified by sharing. The compliance management we once sought has become commonplace, and concepts such as the SDGs and ESG have become widely known. We can survive by sharing, utilizing, and making the most of the Earth's precious resources, when and where we need them. We will continue to uphold our philosophy of "coexistence and harmony between all people and all things," and we will work alongside our customers as their best partner in promoting appropriate circulation.

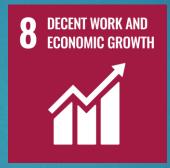
As a company that reuses and recycles PCs, we leverage our strengths to provide support by "sending support PCs" when disasters occur. The timing and location of support PCs vary depending on the type and scale of the disaster, such as floods, earthquakes, or typhoons. To minimize the burden on affected governments, we work with the public policy departments of partner companies to share information and quickly deliver the most suitable PCs. We send PCs to a variety of recipients, including government and private support organizations, and offer the option of donating or lending them depending on their needs. We also accept requests from other companies that share our commitment to providing support in the event of a disaster, providing



PCs for repair and delivery, thereby creating a support network for affected areas.

During our support for the 2017 heavy rain disaster in northern Kyushu, we received an Emergency Radio Communications Council Award from the Kyushu Bureau of Telecommunications of the Ministry of Internal Affairs and Communications for the support PCs we sent, which contributed to disaster recovery.

# How we support SDGs



Our employment transition support helps adults with developmental disabilities find employment that makes the most of their strengths. Regardless of their diagnosis, we aim to help people find employment that makes the most of their strengths by focusing on increasing their motivation to find work, identifying suitable occupations, and matching them with companies.

1. Practical Office Space

We provide a space tailored to each situation so that employees can immediately adapt to new situations upon starting work. To ensure smooth work, we provide practical support tools within the workplace, allowing individuals to learn how to adapt in advance.

2. Stages and Specialized Curriculum

The path to employment is divided into three stages: 1) Life Skills Course, 2) Work Skills Course, and 3) Recruitment Course. We support individual employment diversity through support tailored to each stage.

3. Original Textbooks

Original textbooks are provided for each course. They cover over 50 topics, allowing for ample review and self-study based on individual progress.

Since the spread of personal computers and the Internet and the digital revolution began, the amount of information available to us has increased dramatically, and the speed at which it is transmitted has become such that it can spread around the world in an instant. We live in an age where anyone can connect with the world and have the chance



to expand their own potential if they have the opportunity and knowledge to properly access this information.

By selling and distributing high-quality, affordable used PCs in developing countries, we hope to help expand people's potential and improve their quality of life. As part of this, we donate a portion of the reused PCs to educational institutions, including primary and secondary schools, in developing countries.

We not only contribute to society through these activities but also act as an intermediary so that our customers who entrust us with their PC processing can also consider this as CSR, thereby creating value for all parties involved and working as a social business that contributes to the resolution of social problems.

Our goal is "environmental welfare," and we work with people with disabilities to promote reuse and recycling. When recycling IT equipment, careful manual disassembly and sorting allows us to reuse as many valuable materials as possible without losing their value. By outsourcing this manual disassembly process to people with disabilities, we have created a win-win situation: they have opportunity to participate in society and receive compensation, while we are able to properly recycle more equipment, contributing to environmental protection and the

efficient use of resources. Since our founding, we have been relying on people with disabilities to help us with the disassembly and recycling of equipment. We now partner with more than 20 disability employment support facilities across the country, employing a total of over 200 people with disabilities on daily basis.



# Data disposal methods

We minimize the risk of information leaks by providing reliable data erasure tailored to your needs.

#### 1. BLANCCO wiping

- •Data Wipe thru Blancco, Normal Service: Overwrite "0" \* 1 time on all the sectors.
- •We are capable of mirroring 13 data wiping standards ex. DOD, NIST etc...



#### 2. Degaussing erasure

Degaussing is a method of permanently erasing data from working and non-working hard drives, tape, and floppy disks. Degaussing completely sanitizes the media of data in seconds by delivering a powerful magnetic pulse that instantly destroys all magnetic domains on the disk platters.





#### 3. Physical destruction

- -Crushing
- -Drilling





#### 4. Shredding

Physically shredding a storage device (such as an HDD or SSD) containing data makes it impossible to access or

recover the data.



# Laws in Japan



#### The P-Mark (Privacy Mark)

is a certification mark that can be used by businesses (companies) that have been assessed as properly managing personal information. This mark certifies that the organization has established and is operating a "Personal Information Protection Management System (PMS)" that complies with the Japanese Industrial Standard "JIS Q 15001." By demonstrating that they have a robust personal information protection system in place, companies can gain consumer trust and expand business opportunities.

refer to businesses that collect and transportation services refer to businesses that collect and transport industrial waste from businesses to appropriate waste treatment facilities. To operate such a business, it is mandatory to obtain a "Permit for Industrial Waste Collection and Transportation" from the governor of the relevant prefecture or the mayor of a designated major city. Operating without such a permit is a violation of the Waste Disposal and Public Cleansing Law and is subject to penalties; therefore, the proper procedures must be followed.

